

# Lincoln Samuelson

Curious about all things innovation

## Skills

AI Agent Development  
LLM Integration  
Prompt Engineering  
Workflow Automation  
Customer Research  
Prototyping & Ideation  
Problem Solving

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## Experience

### Board Intelligence

AI Integration Engineer  
07/2025 – Present

Building AI agents for enterprise workflow automation.

### ELMO

Digital Innovation Lead  
09/2023 – 07/2025

### Workato – Co-managed implementation

- User creation automation between Accello and Zendesk
- Data synchronisation between Jira and Zendesk
- Automated license verification and account workflows

### Pendo – Lead implementation, ongoing management

- Managed team of 4
- Self-implementation option for 6 modules
- User-facing resource centre

### Pushpay

User Experience Designer  
07/2022 – 10/2023

- Research and interface design for new funds feature
- Community building and resource library management

### Intuit

Interaction Design Intern  
2018

Designed QuickBooks app for users living paycheck to paycheck

## Education

### Auckland University of Technology

2020 – 2022  
Postgraduate Degree in Creative Technologies

### Savannah College of Art and Design

2015 – 2019  
BFA in User Experience Design, minors in Graphic and Industrial Design